



Due to the ongoing developments with COVID-19, we have implemented the following:

- We are rescheduling all non-emergent surgical procedures. We are also rescheduling vaccine/wellness appointments that are not puppies or kittens, or in the middle of a vaccine series. If you have any questions whether or not this applies to you, please call the clinic. We will continue to see sick and/or injured pets as long as we can.
- We are not going to allow clients into the clinic. When you arrive for your appointment, call the clinic at 766-3380 to let us know you are here. A staff member will meet you at your vehicle to obtain a brief history. Your pet will be brought into the clinic, where they will be examined by one of our doctors. They will then call you to discuss the results of the exam and their recommendations. At the completion of the appointment, a receptionist will call you to obtain payment over the phone.
- If you need to pick up medication and/or food, please call ahead. We will take payment over the phone. When you come to pick your items up, please call us from your vehicle and we bring the items out to you.
- If you or anyone in your house is sick, please reschedule your appointment. If your pet is ill and needs to be seen, please contact a trusted family member or friend to bring your pet to us. It is very important you notify the staff that you or a member of your household is ill so that we may take the proper precautions while handling your pet. There is no evidence to suggest that your pet can be infected with COVID-19, but their hair can act as a fomite for the virus. A fomite is an inanimate object (hair, counter top, blanket) that can harbor the virus and therefore transfer it to others.
- Please understand these requirements may change as we move forward and we will continue to keep you updated. As always, please call us with any questions or concerns.